



SolarWinds Papertrail

Easy-to-use, cloud-based log management for faster troubleshooting



Features like being able to view favorite groups in the dashboard add real value and save me time. The new velocity graphs are especially valuable, as they let us visualize the error rate, and quickly determine whether we have a small or large problem.

 A director of DevOps at a US-based media and entertainment company

Troubleshooting applications is already hard enough with systems, devices, and resources spread across the environment and multiple interdependencies. Yet many log management tools make it even more difficult with overly complicated UIs, long setups, or difficult integrations. Simplify log management with an easy-to-use, cloud-based tool that can be set up in seconds, supports almost every log type, and has a battle-tested UI that accelerates troubleshooting features you need—including search, tail, and filter—in a single screen.

SolarWinds® Papertrail™ is simple, powerful log management designed by engineers, for engineers, that supports most every log type, and provides real-time log tailing and intuitive search and filter capabilities to simplify troubleshooting and reduce Mean Time to Repair (MTTR).

PAPERTRAIL AT A GLANCE

- » Accelerate troubleshooting Tail logs from multiple sources in real time and visually explore event volumes to spot spikes in events
- » Be the first to know Monitor your systems and applications with support for most log types including application logs, syslogs, text logs, JSON, and networking gear
- » Centralize your log data Aggregate and filter your logs for simplified management, contextualized search, and faster troubleshooting
- » Quickly find issues Search hours of logs typically in seconds
- » Simplify root cause analysis View and search related log messages across multiple log sources for contextual issue analysis
- » Easy integration with SolarWinds AppOptics™ Plugs into AppOptics to quickly track request bottlenecks down to the line of code

Who is it for?

- · Developers
- IT ops
- SRE/DevOps



- Fast setup Cloud-based logging lets you get started in minutes, with nothing to install and minimal setup
- » Easy to use View, tail, and filter all your logs from a single UI built for engineers, by engineers
- » Identify hotspots early Integrate log data with AppOptics and StatHat for detailed charts and graphs to catch issues before there's an outage

FEATURES

A single interface for all your logs

Gain instant visibility into logs from devices, apps, and infrastructure in an optimized event viewer. Filter incoming messages by time period, origin, or message content and save searches to quickly create alerts and dashboards.

Real time. Really.

Tail and search logs as they happen. Find the logs you need among terabytes of data, within seconds.

Connect the dots

Create flexible log views in a few clicks. Turn related systems into event streams and automatically group new systems using host name wild cards. Save searches to create quick alerts and dashboards.

Log velocity analytics

Quickly visualize log throughput for new or saved searches to identify patterns or anomalies and jumpstart troubleshooting.

Integrates with APM

Integrates seamlessly with AppOptics to allow you to quickly switch between traces, metrics, and logs without losing context.

Get started in seconds

Nothing to install. Use any common syslog daemon or our collector to start sending logs to Papertrail, and start searching and tailing logs immediately.

Create institutional memory

Share groups, filters, searches, and alerts among the team so everyone benefits from the team's expertise. Use the shared views to simplify and streamline communication. Leverage saved searches and alerts to build institutional memory, one issue at a time.

Works the way you do

Web browser command-line and API access, all with the same easy search format. More than 20 integrations with popular alerting and monitoring solutions, and webhooks for easy integration into any environment.

Papertrail aggregates logs from different sources, including:

Syslog™

Text log files

MySQL[®]

Cloud hosting providers

Apache™

Routers and firewalls

Ruby on Rails®

Windows® events

Tomcat[®]

Heroku® apps

Challenges addressed:

- Identify and understand the cause and impact of issues with real-time log tailing and search to simplify troubleshooting and minimize downtime
- Aggregate and monitor all your applications and system logs to catch issues early and simplify log management
- Focus on troubleshooting, and not learning another tool, with an easy-to-use, cloud-based tool that features the ability to view, tail, filter, and setup alerts from a single UI



1GB/	2GB/	4GB/	8GB/	16GB/	256GB/	Your own plan
month	month	month	month	month	month	
\$7*	\$18*	\$35*	\$75*	\$150*	\$230*	Choose the volume and duration
Search	Search	Search	Search	Search	Search	Pay for what you need
One week	One week	Two weeks	Two weeks	Two weeks	Two weeks	
Archive One year	https:// papertrailapp. com/plans/ large					

^{*}Pricing in USD as of 8/23/2019

ALL PLANS INCLUDE

✓ Intuitive web-based log viewer	Automated export for reporting		
✓ Powerful command-line tools	✓ REST API		
✓ Long-term archive (S3)	✓ Unlimited systems and users		
✓ Team-wide groups and searches	Encrypted logging		
✓ Search alerts			



ABOUT SOLARWINDS

SolarWinds (NYSE:SWI) is a leading provider of powerful and affordable IT infrastructure management software. Our products give organizations worldwide, regardless of type, size, or IT infrastructure complexity, the power to monitor and manage the performance of their IT environments, whether on-prem, in the cloud, or in hybrid models. We continuously engage with all types of technology professionals—IT operations professionals, DevOps professionals, and managed service providers (MSPs)—to understand the challenges they face maintaining high-performing and highly available IT infrastructures. The insights we gain from engaging with them, in places like our THWACK online community, allow us to build products that solve well-understood IT management challenges in ways that technology professionals want them solved. This focus on the user and commitment to excellence in end-to-end hybrid IT performance management has established SolarWinds as a worldwide leader in network management software and MSP solutions. Learn more today at www.solarwinds.com.

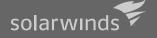
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APM SUITE CHANNEL

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For product information about SolarWinds products, visit solarwinds.com, call, or email. 7171 Southwest Parkway | Building 400 | Austin, Texas 78735



For additional information, please contact SolarWinds at 866.530.8100 or email sales@solarwinds.com.

To locate an international reseller near you, visit http://www.solarwinds.com/partners/reseller_locator.aspx

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